NCVET Code 2021/PWD/SCPWD/04420

# QUALIFICATION FILE – CONTACT DETAILS OF SUBMITTING BODY Name and address of submitting body:

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Name and contact details of individual dealing with the submission

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#### List of documents submitted in support of the Qualification File

- 1. Qualification Pack for HR Executive- Payroll and Employee curriculum aligned for Persons with **Locomotor Disability.**
- 2. QRC approval (Joint observation sheet) on HR Executive- Payroll and Employee for Locomotor Disability.
- 3. Guidelines for Persons with **Locomotor Disability** for Assessors.
- 4. List of Assistive Tools and Trainer Pre-requisites for **Locomotor Disability**.

# QUALIFICATION FILE SUMMARY FOR THE PWD

Qualification Title	HR Executive- Payroll and Employee -		
	PwD LD		
Qualification Code, if any	PWD/MEP/Q0701		
Body/ Bodies which will assess candidates	SCPwD affiliated Assessment Agency		
	(AA)		
Body/ bodies which will award the certificate for	Skill Council for Persons with Disability		
the qualification			
Body which will accredit providers to offer the	Skill Council for Persons with Disability		
qualification			
National Learning Hours	300		
Disability	Locomotor Disability (LD)		
Entry Requirement	Graduate in any discipline		
Date of planned review of the qualification	16/01/2023		
Formal Structure of the Qualification			

Locomotor Disability						
Title of the unit or other component	Mandatory/	Estimated size		Level		
(Include any identification code used)	Optional	(learning hours)				
		Theory	Practical			
Introduction (Bridge Module)	Mandatory	3	0	4		
Maintain employee records for	Mandatory	13	27	4		
compensation and benefits calculations (MEP/N0701)						
Process statutory entitlements for finalizing compensation and benefits (MEP/N0702)	Mandatory	15	30	4		
Process salary packages in the payroll system (MEP/N0703)	Mandatory	15	20	4		
Process payroll data (MEP/N0703)	Mandatory	10	27	4		
Use computers to store, retrieve and	Mandatory	10	20	4		
communicate information (MEP/N0216)						
Communicating with Colleagues (Seniors, Peers and Subordinates) (MEP/N9914)	Mandatory	6	8	4		
Communicating with Clients and Visitors (MEP/N9914)	Mandatory	6	10	4		
Workplace safety (MEP/N9903)	Mandatory	4	6	4		
Fire safety (MEP/N9903)	Mandatory	4	6	4		
Emergency, Rescue and First Aid (MEP/N9903)	Mandatory	4	6	4		
Professional Development (MEP/N9912)	Mandatory	10	15	4		
Professional Practice (MEP/N9912)	Mandatory	10	15	4		
Total		110	190			

#### **ASSESSMENT**

#### Name of Assessment Agency (AA):

If there will be more than one Assessment Agency (AA) for this qualification, give details.

- Aspiring Minds Assessments Private Limited
- Induslynk Training Services Pvt. Ltd. (Mercer Mettl)
- SP Institute of Workforce Development Pvt Ltd
- Trendsetters Skill Assessors Pvt. Ltd.

The list of Assessment Agencies is not limited to above and can extend basis their empanelment with SCPwD and having certified Assessor for the Job role from Domain SSC as well as SCPwD.

#### **ASSESSMENT PROCESS**

**NOTE**: SCPwD adopts the Criteria of the Domain SSC and Assessment is conducted by the AA's which are approved by the Domain SSC as well as empaneled with SCPwD. SCPwD develops Assessment guidelines for Persons with Blindness, Low vision, Speech and Hearing Impairment and **Locomotor Disability** to assist the assessors during assessment of the candidate. SCPwD conducts Training of Assessors (ToA) and provide them Disability Orientation and Sensitization.

Process followed by SCPwD for assessments:

Being a Horizontal Council, the prerequisites to the assessment process shared by the Domain SSC is followed mandatorily by the Assessment Agencies. Additionally, they must also follow the guidelines of SCPwD. Below is the assessment process in brief:

#### **Pre-Assessment Phase-**

- 1. Batch allocated to the Assessment Agency by SCPwD through Portal/ Email.
- 2. Assessment Agency to connect with Training Provider and communicate/confirm the date of assessment through email.
- 3. Assessment Agency to share requisite lab infrastructure & checklist with TP and discuss about the availability through email.
- 4. Assessment Agency aligns the Assessor for the assessment (Assessor should be Dual Certified by the Domain SSC as well as SCPwD, and the certification should be valid).
- 5. Prepare the Assessment link, formats and share with the Assessor over an email.
- 6. Share the Assessment demo link with the Training Partner over an email.

#### **Assessment Phase-**

- 1. The Assessor verifies the identity and disability through Aadhar Card and Disability Certificate and reports to SCPwD in-case of any discrepancy [In case of J&K and NE Voter ID & Pan Card also allowed for Candidates Identification].
- 2. The candidates are briefed on the assessment process (Prior to starting of the assessment).
- 3. The Assessor verifies the lab equipment's and reports to SCPwD in-case of any variance.
- 4. Post validation of photo Id proof for each candidate, attendance of candidate is captured according to the scheme's requirement. i.e., under PMKVY, attendance of the candidates is captured through Aadhar Enabled Assessor Application, however, under other schemes candidates sign the attendance sheet.
- 5. The candidates attempt the assessment on TAB/Computer System.
- 6. The Assessor takes the photos and videos of respective activities and complete the documentation formalities.

#### Post Assessment Phase-

- 1. The Assessment Agency prepares the result based on responses captured in server.
- 2. The Assessment Agency shares the result with SCPwD in the prescribed format.

#### **SECTION 2**

#### **EVIDENCE OF NEED**

#### What evidence is there that the qualification is needed?

The Job role has been shortlisted and mapped with Persons with <u>Locomotor Disability</u>, based on demand by the Industry, Training Partners, Experts and views from the reverent Persons with Locomotor Disability themselves.

#### What is the estimated uptake of this qualification and what is the basis of this estimate?

The COVID-19 pandemic-induced lockdowns and related global recession of 2020 have created a highly uncertain outlook for the labor market and accelerated the arrival of the future of work. Together, technological, socio-economic, geopolitical and demographic developments and the interactions between them will generate new categories of jobs and occupations while partly or wholly displacing others. The Management sector occupations are found in all types of companies, and these will be needed to lead and collaborate with staff as new organizations are formed and existing companies expand.

Employment in management occupations is projected to grow 5 percent from 2019 to 2029, faster than the average for all occupations, and will result in about 505,000 new jobs. According to ManpowerGroup Employment Outlook Survey India 2020, Public Administration employers report the strongest hiring intentions with a Net Employment Outlook of +9%.

Employment growth is expected to be driven by the formation of new organizations and expansion of existing ones, which should require more workers to manage these operations. The median annual wage for management occupations was found to be the highest wage of all the major occupational groups.

The interplay of the three drivers of change—shifting geographies, blurring industry boundaries, and evolving digital behavior — can lead to remarkably different future worlds. Moreover, the events of 2020 have sparked a sense of autonomy and personal accountability in employees to

take their development into their own hands. During lockdown, as per reports from various online skill training platforms, more workers take online learning and development courses this year to up-level the value they bring to their organization. Part of taking ownership of skills development is participating in assessments to understand which skills they bring to their company and which skills they need to cultivate. People and businesses are looking for new ways to adapt in highly volatile markets and skills will become the currency which will drive that change. The traditional manager role must now leverage new skills to facilitate effective remote work programs, address employees' personal needs when impacted by natural disasters and be able to seek out, uncover, and mitigate unconscious bias embedded in both people and processes. A study published by the World Economic Forum shows that the jobs most in-demand in the coming years will be related to data, AI, and machine learning, where problem-solving capacities will become essential. The new employment paradigm also prioritizes social and personal skills, the value of which cannot be replaced by technological processes, over specific expertise. Skills such as critical thinking, analytical capacity, emotional intelligence, and cognitive flexibility may become essential in this new reality.

During the pandemic there has been a rise in the social connect and low personal connect which has led to greater use of online platforms by various companies across sectors. This change has brought in new avenues for the Persons with Disability to explore vivid job opportunities and mainstream career options of their choice to be a part of the mainstream society.

In this context, ensuring that Persons with Disability, have adequate skills has become even more relevant. A huge percentage of Indian graduates are unemployable due to lack of skills both technical and generic expected by the employers. While a maximum of the applicants gets hired on the grounds of their technical skills and often get fired due to lack of generic skills. It is the set of Generic/ Behavioral/ Soft/ Employability Skills that creates a diversity to the potency of the individual At present, there is a growing need to address training needs of not only those youth with disability, seeking to enter the labor market but as well as those in the labor market who might be at risk of losing their jobs. With progression in technology and flinching jobs, entrepreneurship is the trend ahead which must be optimally utilized to attain the declared mission of Skilled India. Management Entrepreneurships and Professional skills training is one such sector which is focused on job roles which are not only specific towards sector and industry but functions too. Candidates who are trained and certified by MEPSC for these roles are able to move from one sector to another as the functions are universal across all the sectors. Since SCPwD is a Multisectoral Horizontal Council, keeping in view the flexibility and opportunities in the Management sector there is huge scope of having self-employment for the youth with disability. It is therefore, significant to skill the youth with disability as per the demand.

What steps were taken to ensure that the qualification(s) does/do not duplicate already existing or planned qualifications in the NSQF?

Non duplication has been ensured by the Domain SSC.

What arrangements are in place to monitor and review the qualification(s)? What data will be used and at what point will the qualification(s) be revised or updated?

The Qualification Pack for HR Executive- Payroll and Employee was adopted based on the industry demand for Persons with Disability. SCPwD develops disability specific Expository which contains expounded information on tools/technology /assistive devise for specific disability. The QP is revised at frequent intervals by Domain SSC, to capture updates in the sector. Similarly, Expository is also reviewed and revised to capture updates on any further development /innovations in the specific disability for facilitating the trainers as well as the assessors in addition to the learners. It may be noted that as and when the Domain SSC revises the QP corresponding adoption and updating is done by SCPwD in the related Job Role.

**Annexure 1: QRC Approval (Joint Observation Sheet)** 

# Joint Observation Sheet

Twelfth and Thirteenth Meetings of the QRC | FY 2020-21 | February 18, 2021 and February 19,2021

#### QRC Members in Attendance February 18,2021

Dr SS Arya Agriculture Skill Council
 Mr. Ashish Jain Healthcare Sector Skill Council
 Dr J.V. Rao Textile Sector Skill Council
 Dr Sandhya Chintala SSC-NASSCOMM
 Dr Praveen Saxena Skill Council for Green Jobs
 Mr Rajesh Ratnam Leather Sector Skill Council

Dr Roopak Vasishtha
 Col. Anil Kumar Pokhriyal
 Mr. Ravindra Singh
 Mr Mohit Soni
 Mr Mohit Soni
 Leather Sector Skill Council
 Apparel Made-Ups Home Furnishing Sector Skill Council
 Management and Entrepreneurship Skill Council
 Skill Council for Persons With Disability
 Media &Entertainment Skill Council

#### QRC Members in Attendance February 19,2021

Dr SS Arya Agriculture Skill Council
 Mr. Ashish Jain Healthcare Sector Skill Council
 Dr J.V. Rao Textile Sector Skill Council
 Dr Sandhya Chintala SSC-NASSCOMM
 Dr Praveen Saxena Skill Council for Green Jobs
 Mr Rajesh Ratnam Leather Sector Skill Council

Dr Roopak Vasishtha
 Col. Anil Kumar Pokhriyal
 Mr. Ravindra Singh
 Mr Mohit Soni
 Apparel Made-Ups Home Furnishing Sector Skill Council
 Management and Entrepreneurship Skill Council
 Skill Council for Persons With Disability
 Media & Entertainment Skill Council

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Skill Council for Persons with Disability	SCPwD presented its case for 17 QPs mapped to 2 expository  Discussion on the changes in the entry criteria and training durations of the job roles which were same according to the	<ul> <li>SSC to re-look at the Specialization section of the Trainer and Assessor profiles; should not be Job role names. For e.g.,</li> </ul>	Approved
17 QPs , 24 MCs and 2 expository  Representatives present:  • Mr Ravindra Singh  • Niharika Nigam	Detailed deliberation on considering the career progression of the job roles into the domain sectors  The concern of PwD people being absorbed by the companies was discussed and a resolution to create a job role for the coaches to make the career progression smooth was highlighted by the SSC  Discussion on the support provided by different SSCs to SCPwD in terms of placement was done  The need to discuss the expository qualifications in the QRC. Was also raised. It was highlighted that its done because of the enhanced disability-specific training durations and to register the PwD qualifications on NQR following QRC and subsequent NSQC approvals	Hindi Typist has the specialization as Hindi Steno and Hindi Typist. This was the feedback given in the January QRC as well  Highlight the differences in Trainer's entry profile and training duration from the original QP-NOS — for ease of comparison in future QRC presentations.	

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# Common guidelines for assessment of Trainees from all the categories of Disability

- Validate the type of Disability of the candidate along with the original Disability Certificate (Please note: In PMKVY, the batch should not have the candidates with Multiple Disabilities and the Disability type should be same as provided in SDMS).
- Do ask questions openly. Do not assume anything. For example, ask your trainees with disability if they need any change in the kind of assessment setup provided.
- Be prepared to make your assessments person-specific including the practical part too without compromising on the criteria set up by the Domain SSC.
- Provide the candidate with the desired assistive devices which may vary from candidate to candidate.
- Do understand that every trainee with disability has a journey. He/she are likely to have identified solutions that best work for him/her. Do not expect your trainees with disability to go through the same processes with the same rigour as your trainees without disability.
- Remember that your trainees with disability are going to work with persons without disability. Pitying, belittling or lowering the standards would defeat the purpose.
- An extension of 20 minutes per hour is recommended. This can be further increased as per circumstances/ requirement of the candidate (for details please refer to the Examination Guideline developed by MSJE).
- Services of scribe/ writer/ reader/ lab assistant should be allowed to any person who has Disability of 40% or more if so desired by the person.
- General comfort of the candidate should be kept in view inside the assessment room.
- Follow the health/ safety guidelines if any issued by the authorities.

# **Specific Guidelines**

- Do not hang onto or lean on a wheelchair. It is often considered to be part of the person's "body space."
- There may be a requirement of re-arrangement of equipment based on nature of disability for ease of access like placing tools on left-hand-side or right-hand-side.
- May require process changes based on the nature of the assessment for example, use of feet by an individual for different tasks having restricted mobility in upper limbs.
- There may be a requirement of modified/one-handed keyboard or mouse, computer configured with Sticky Keys for ease of using keyboard shortcuts, computer compatibility with speech recognition software or camera-mouse.
- Allow a scribe when requested by the candidate.
- In assessments, some trainees may prefer using a laptop over a desktop due to movement constraints.
- Many persons with spinal cord injury are unable to sit for extended periods of time. This
  should be taken into account, and extra time should be allocated to the person for completion
  of the assessment. Reasonable accommodations will be recommended i.e. support of a
  scribe.

#### **Annexure 3: Assistive Tools, Trainer Pre-requisites**

# List of tools/equipment to conduct the training

Any of the following tools may be used during the training of Persons with Locomotor Disability

- Computer
- Sticky Keys
- Foot Pedals
- Access Switches
- Wheel Chair
- Walker
- One-Handed Keyboard
- Pencil Gripper
- Automatic Page Turner
- Grab Bars
- Speech to Text software

### **Trainer Qualification**

Minimum Educational Qualifications: Graduate in any discipline.

In addition to Domain SSC (as above) specific additional requirement for the trainer

**Disability Specific Top Up Module-** The Inclusive Trainer should be certified by SCPwD with minimum qualifying score of 80% as per SCPwD guidelines in Disability Specific Top Up Training / QP of Trainer-PwD.

